How to Migrate from PLM to UPM Licensing

What is Happening & Why

We've recently been working to update all of our Confluence add-ons to be sold via the Atlassian Marketplace and provide the most convenient method of purchasing and licensing our add-ons. With the latest release of Community Forums and Survey for Confluence, you can now obtain licenses for all of our add-ons from the Atlassian Marketplace.

This will provide a number of key benefits, including helping to simplify both the license management and procurement process for customers of our add-ons.

These changes will also enable us to continuing delivering the highest quality of service and products and focus on creating value for all of our customers.

What happens to your current Adaptavist License(s)?

We currently offer Dual Licensing for both our add-ons (Community Forums and Survey), that is you can currently license the add-on using either the Adaptavist Plugin Licensing Manager (PLM) or the Atlassian Universal Plugin Manager (UPM), so long as you are using PLM 0.7.2 or higher. The licenses generated by either of the licensing systems will be recognized by the add-on and will provide you complete access to the add-on functionality. Please know that although you can continue licensing Community Forums and Survey for Confluence until the 1st of May 2016, we would recommend that you move to use Atlassian's licensing system, the Universal Plugin Manager (UPM). If you currently hold a valid commercial or academic license for Community Forums or Survey and wish to switch to the new Atlassian Universal Plugin Manager licensing system, please follow our recommended steps below.

How to migrate from Adaptavist to Atlassian licenses?

1. **Please ensure you have all the latest versions of the add-ons before you apply the Atlassian license.**

Make sure you have a following version for each add-on (or higher)

- Plugin Licensing Manager (PLM) v 0.7.2.
- If you are using Community Forums, then you need v.2.1.6 or higher
- If you are using Survey for Confluence add-on, then you need v 3.2

Please ensure you install the Plugin Licensing Manager v 0.7.2 first before you update Community Forums and/or Survey.

Please note that although in the older versions of the add-on the update button appears as "Paid Update". Clicking on it will not incur any cost, it will simply update the add-on at no extra cost.
How to update an add-on:

- Log into Confluence as a user with administrative privileges.
- Navigate to the Confluence Admin section > Manage Add-on's.
- Find the add-on.
- Click the Paid Update button.
- The UPM downloads and applies the latest version of the add-on.
- When finished, a success message will appear.

Alternative methods to update an add-on

2. Once the add-on has been updated you should find the below message displayed within your add-on

We are moving our licensing to the Marketplace. Your current license remains unaffected but when the renewal is due, please contact Adaptavist Support to get a new license for the Marketplace.

Your license details will be reflected as below:
Within the Plugin Licensing Manager section, the license will reflect as licensed.

Once these checks are complete you can proceed with license migration.

**3. Getting your license from your Atlassian account.**

- Navigate to your my.atlassian website and log in with your credentials.
- Navigate to licenses on the top of the page.
- Locate the add-on.
- Copy the plugin License Key from license key section.
Applying your Atlassian License Key

- Log into Confluence as a user with administrative privileges.
- Navigate to the Confluence Admin section > Manage Add on's.
- Find the add-on.

- Find add-on
Place the copied license key in the license key section and click update.

You will be greeted with a "license successfully installed !" message to acknowledge your successful license installation.

You can further confirm this by the license status displayed as "Valid".
You can also confirm that the migration is successful from Plugin Licensing Manager as it will now display the add-on status as "Atlassian licensed".

You have now successfully migrated your licenses from Adaptavist Plugin License Manager to Atlassian Universal Plugin Manager.

**Frequently Asked Questions**

If you need more explanation or have any other questions then please contact us.

Adaptavist Plugin License Manager will be retired on the 1st of May, 2016.

You should only uninstall the PLM when:-

1. You have successfully migrated your licenses for Survey and/or Community Forums add-on to Atlassian UPM.
2. When all the Adapatvist Free add-on that you may be currently using have been updated to the latest versions which do not require the PLM for licensing.

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1. Log into your Confluence as a user with administrative privileges.
2. Navigate to Confluence administration->Manage add-ons >Plugin License Manager.
3. Disable the add-on and then click the Uninstall button.
4. When finished, a message appears indicating that the add-on has been successfully uninstalled.
Yes. Adaptavist will continue to sell licenses for all of our add-ons, as well as being a reseller of Atlassian software and third party software too. For more information contact our sales team.